

GEORGIA BUREAU OF INVESTIGATION JOB VACANCY NOTIFICATION #15-046

Re-announcement

POSTED: September 23, 2015 **DEADLINE**: September 25, 2015

JOB TITLE: Network Engineer

JOB CODE: 80811

PAYGRADE: 19

POSITION NUMBER: 00190962

LOCATION: Georgia Information Sharing Analysis Center (GISAC)/

2635 Century Parkway, Suite 1030 - Atlanta, Georgia

SALARY RANGES: \$52,331 – \$71,900.45 annually

DUTIES AND RESPONSIBILITIES:

The network engineer, along with the system administrator, supports the agency's mission by performing local area network (LAN) analysis, planning and administration. This includes design, configuration, procurement, installation, maintenance, security and support. GISAC has less than 50 network users.

Maintain a secure, reliable, and resilient information technology infrastructure to support GISAC to include: coordinating and implementing all components of LAN systems; managing firewalls; analyzing and managing traffic to detect anomalies, malicious activity, or suspicious file transfers; maintaining secure encrypted remote access; and documenting network configuration. Must have the ability to provide service coverage outside of normal business hours (on call 24/7) and to travel overnight as dictated by business needs of the agency.

- Administer GISAC Exchange email server.
- Design, plan, and implement LAN upgrades, changes, etc. to meet changing needs.
- Analyze and enhance backup systems, off site backup network, and continuity of operations plan.
- Analyze network security, bandwidth, and storage needs. Develop expansion plans based on future hardware needs.
- Provide software and hardware installation, network access, troubleshooting and user training.
- Create, maintain, and deploy standardized hard-drive images for streamlined laptop deployment.
- Participate in IT pilot programs and feasibility studies.
- Meeting customer quality requirements for LAN operations using feedback from customers.
- Preparing customer and information system documentation for the use of new and revised LAN applications.

- Performing complex analysis and network maintenance and support within Windows 2008/2012 and VMware.
- Provide help desk technical support for GISAC staff.

AGENCY SPECIFIC MINIMUM QUALIFICATIONS:

Bachelor's degree in a Computer Science, Computer Information Systems or a similar field of study from an accredited college or university <u>AND</u> three years of experience in local area network systems design, analysis, and maintenance.

OR

Associate's degree in Computer Science, Computer Information Systems or a similar field of study from an accredited college or university <u>AND</u> five years of experience in local area network systems design, analysis, and maintenance.

OR

Seven years of experience in local area network systems design, analysis, and maintenance.

OR

Three years of experience as a Network Engineer (Working Level) or position equivalent.

PREFERRED QUALIFICATIONS

In addition to the minimum qualifications, preference will be given to applicants with work experience in one or more of the following:

- Cisco Certified Network Associate or Professional
- Microsoft Certified Systems Administrator or Engineer
- High level of experience with Cisco firewalls, routers, switches and access points
- Experience administering DHCP and DNS
- Experience supporting Windows 2008/2012 networks, MS Office

The successful candidate will possess a high level of competency in the following areas:

- Ability to research, analyze and solve complex design problems.
- Ability to plan and coordinate projects and prepare work plans.
- Excellent interpersonal and customer service skills, demonstrating the ability to work with diverse customers while diagnosing hardware/software problems.
- Excellent ability to present information in a clear and concise manner orally and in writing.
- Ability to adapt message, style, and tone to accommodate a variety of audiences.
- Good organizational skills.

VACANCY OPEN TO ALL QUALIFIED APPLICANTS

Previous applicants that applied between June 19, 2015 through June 26, 2015 and August 13, 2015 through August 27, 2015 are still under consideration, and DO NOT need to re-apply.

TO APPLY:

SUBMIT (2) STATE OF GEORGIA APPLICATIONS TO:

Georgia Bureau of Investigation Attn: Human Resources P. O. Box 370808 Decatur, GA 30037-0808 Applications may be obtained by clicking the following link: **GBI State Application**

- The Job Vacancy Number 15-046, along with Job Title and Job Code must be listed on applications for this vacancy.
- Applications should be filled out carefully and completely. <u>Applications will not be</u>
 <u>considered that have "see attached" in lieu of completing the work history and job</u>
 information on the application.
- Foreign Education: Applicants who have completed part or all of their education outside the U.S. must have their foreign education evaluated by an accredited organization to ensure that the foreign education is equivalent to education received in accredited educational institutions in the U.S. This evaluation must be a course-by-course evaluation that includes each completed course/subject and the U.S. credit equivalent. Applicants must submit (2) copies of the credential evaluations to the address noted above by the deadline. For a listing of services that can perform this evaluation, see the National Association of Credential Evaluation Services website at http://www.naces.org/members.htm.
- Due to the volume of applications we receive, we are unable to provide information on application status by phone or by e-mail. All qualified applicants will be considered, but may not necessarily receive an interview. Applicants who are not selected for an interview will not receive notification.
- The GBI reserves the right to close this job announcement once a qualified applicant pool
 has been identified.
- Employment for the selected candidate(s) is contingent upon the successful completion of a GBI background investigation including criminal, credit and driver's history checks, polygraph examination, fingerprinting and drug screening. Click the following link for a list of GBI Employment Disqualifiers.

All applications must be received in the GBI Office of Human Resources by close of business on the deadline date posted on this job vacancy announcement.

THE GBI IS AN EQUAL OPPORTUNITY EMPLOYER